



COMMUNITY RATES LOCAL GOVERNMENT

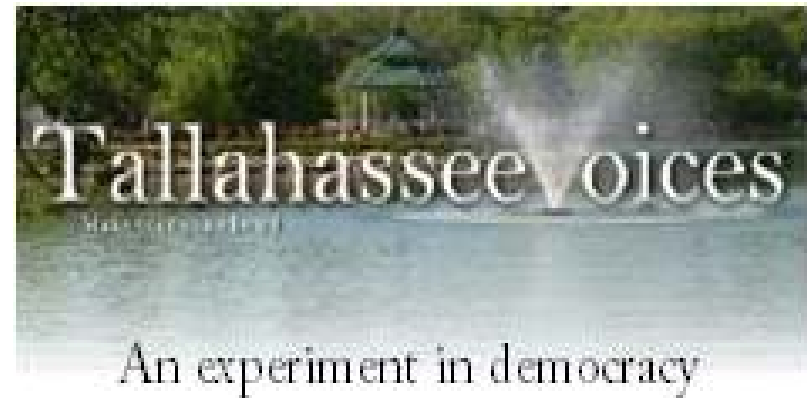
October 2009

TallahasseeVoices

Community Issues

TallahasseeVoices

- *TallahasseeVoices* is a pro bono internet survey panel sponsored by Kerr & Downs Research, WFSU-FM, WCTV, and the Tallahassee Democrat. The survey was conducted in September 2009. 484 of the 6,000 panel members responded. Results are weighted to reflect the demographics of the 90%+ local residents who have access to the internet at home, work, or school.



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Satisfaction with community



- 3 in 4 citizens are satisfied with living in this community.
- This result is typical of small to mid-sized cities, but not near the top score. For example 87% of Winter Park residents are satisfied with living in their community.
- 34% think this is a worse place to live now compared to 5 years ago; only 9% think it is a better place to live now.

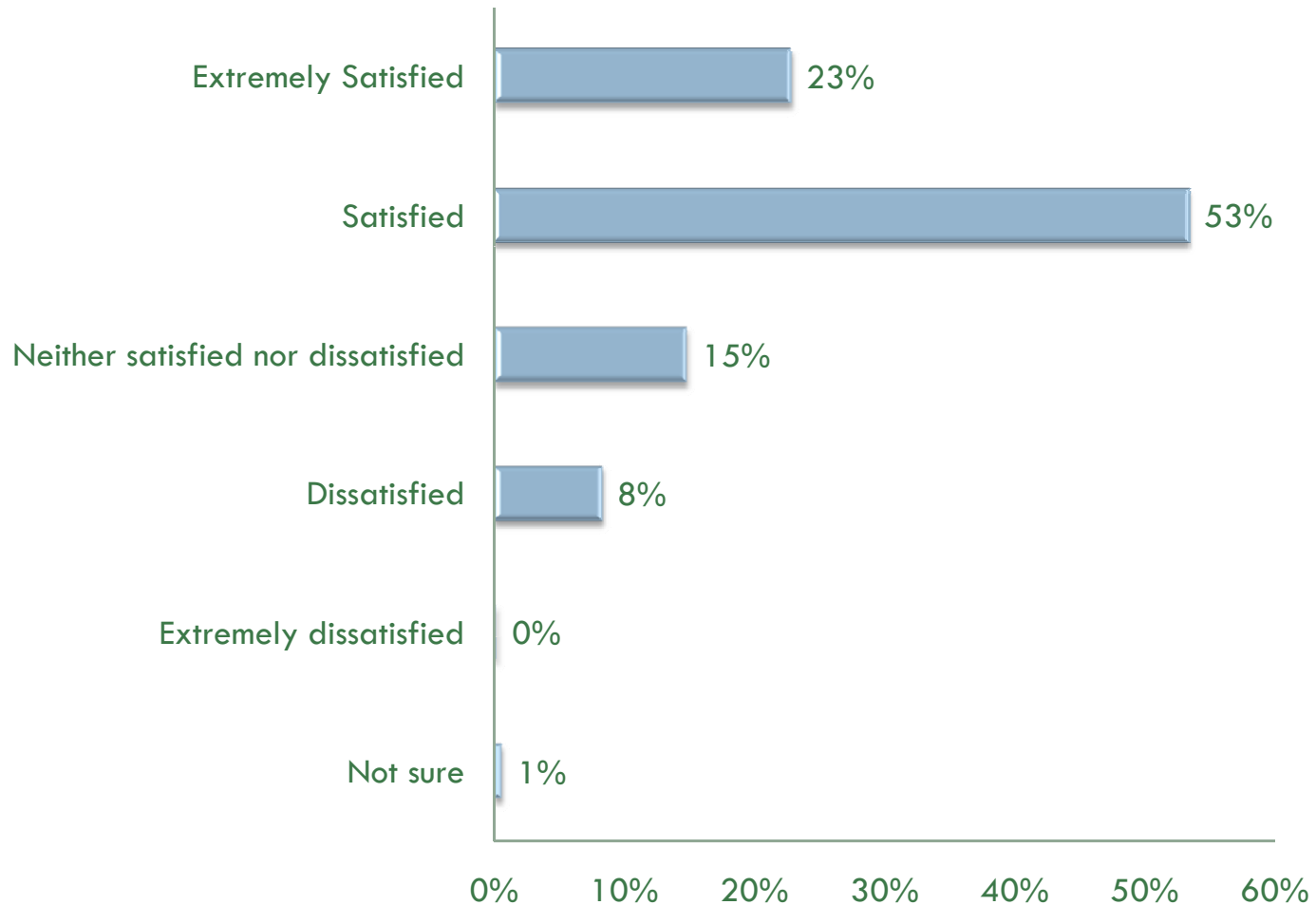
Satisfaction with City & County governments

- 55% of citizens are satisfied with the overall quality of services they receive from the City of Tallahassee.
- 55% of citizens are satisfied with the overall quality of services they receive from Leon County.
- For comparison, 85% of Winter Park residents are satisfied with services provided by their local government.

Local governments' use of tax dollars

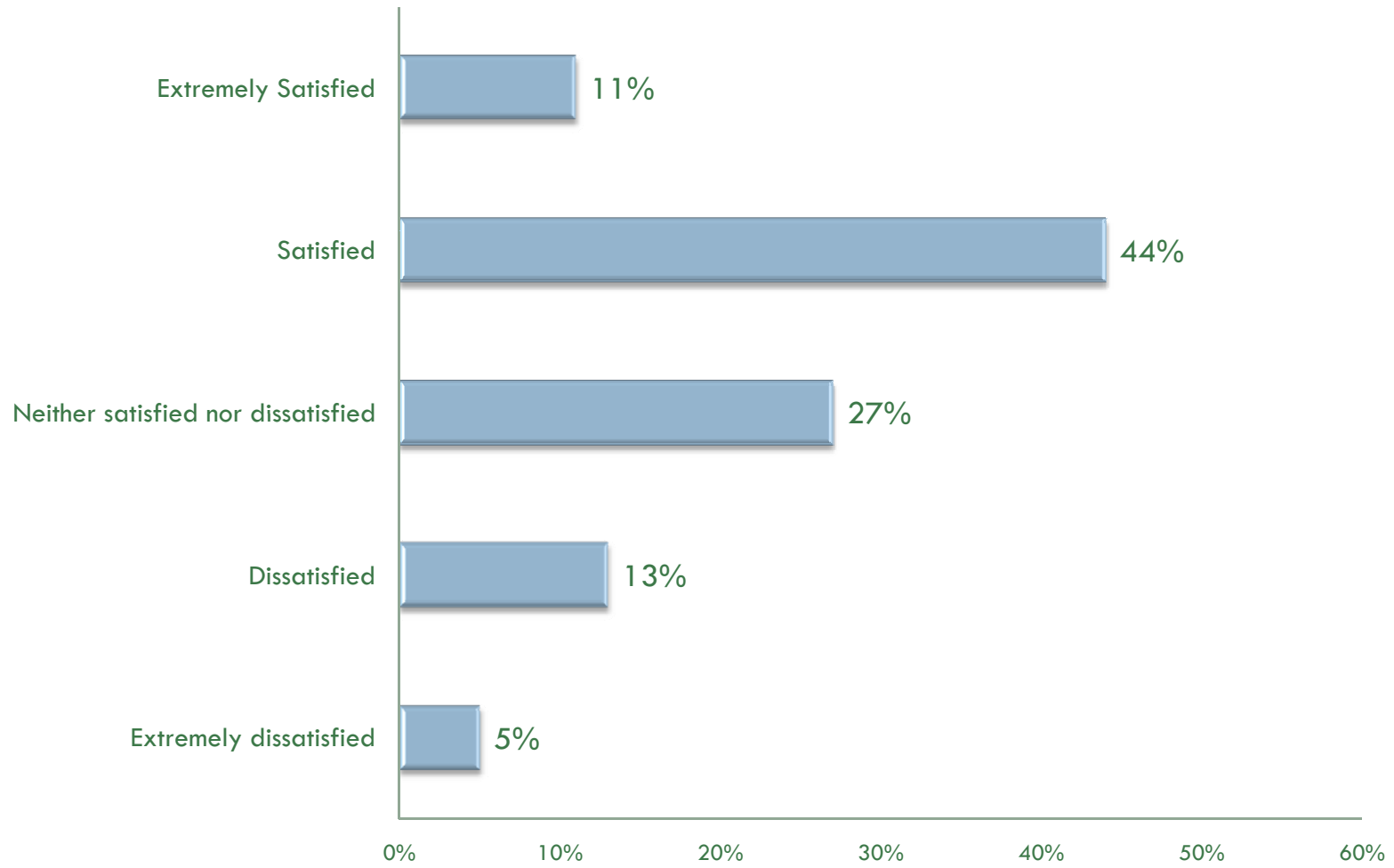
- 50% of citizens are **dissatisfied** with how the City of Tallahassee government uses their tax dollars.
- 31% of citizens are **dissatisfied** with how Leon County government uses their tax dollars.
- 56% of citizens feel taxes are **too high** given the services they are receiving.

How satisfied are you with living in this community?



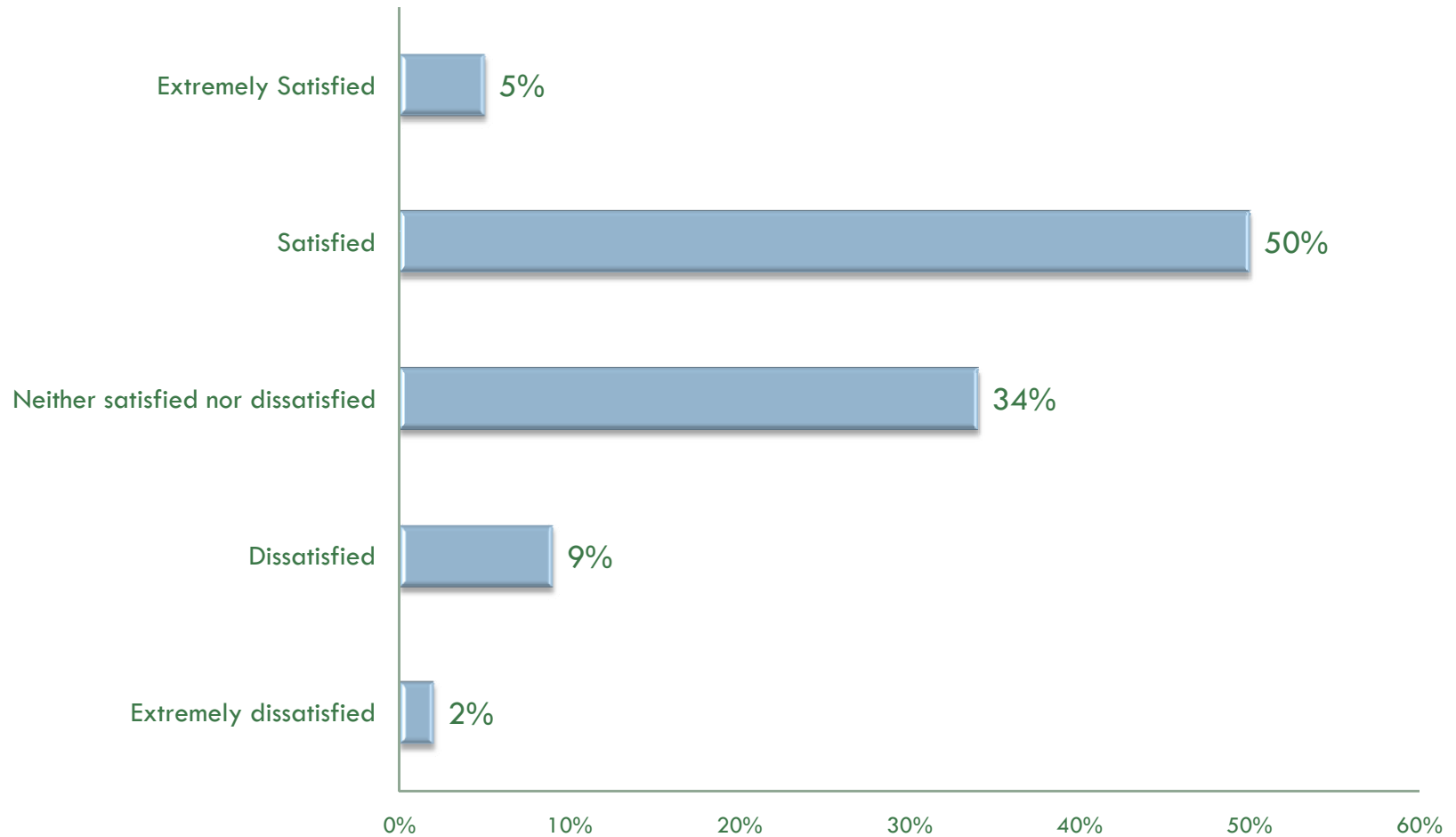
SOURCE: TallahasseeVoices.com, a pro bono internet survey panel of 6,000 residents. JOIN - www.tallahasseevoices.com

How satisfied are you with the overall quality of services you receive from the City of Tallahassee government?



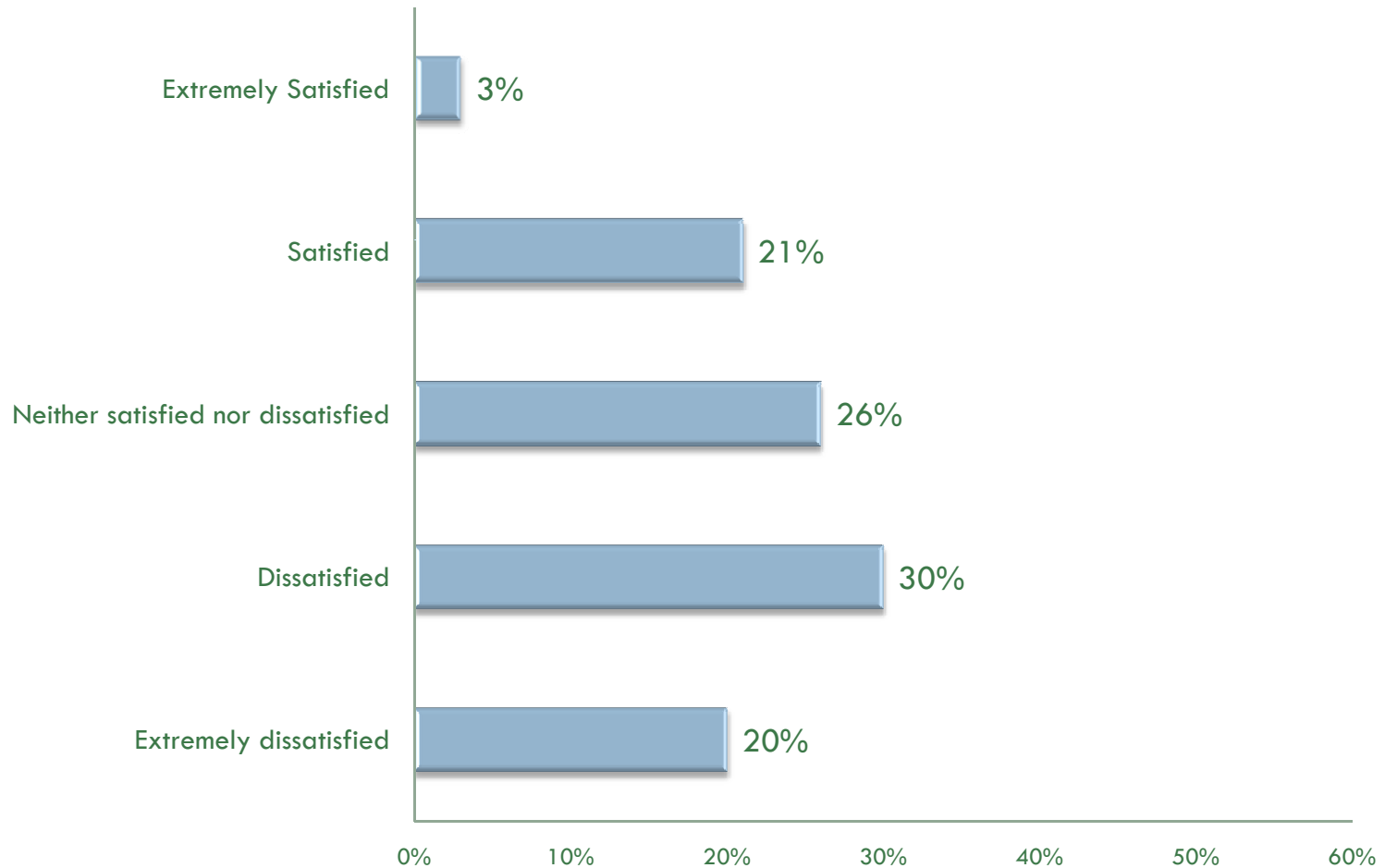
SOURCE: TallahasseeVoices.com, a pro bono internet survey panel of 6,000 residents. JOIN - www.tallahasseevoices.com

How satisfied are you with the overall quality of services you receive from Leon County government?



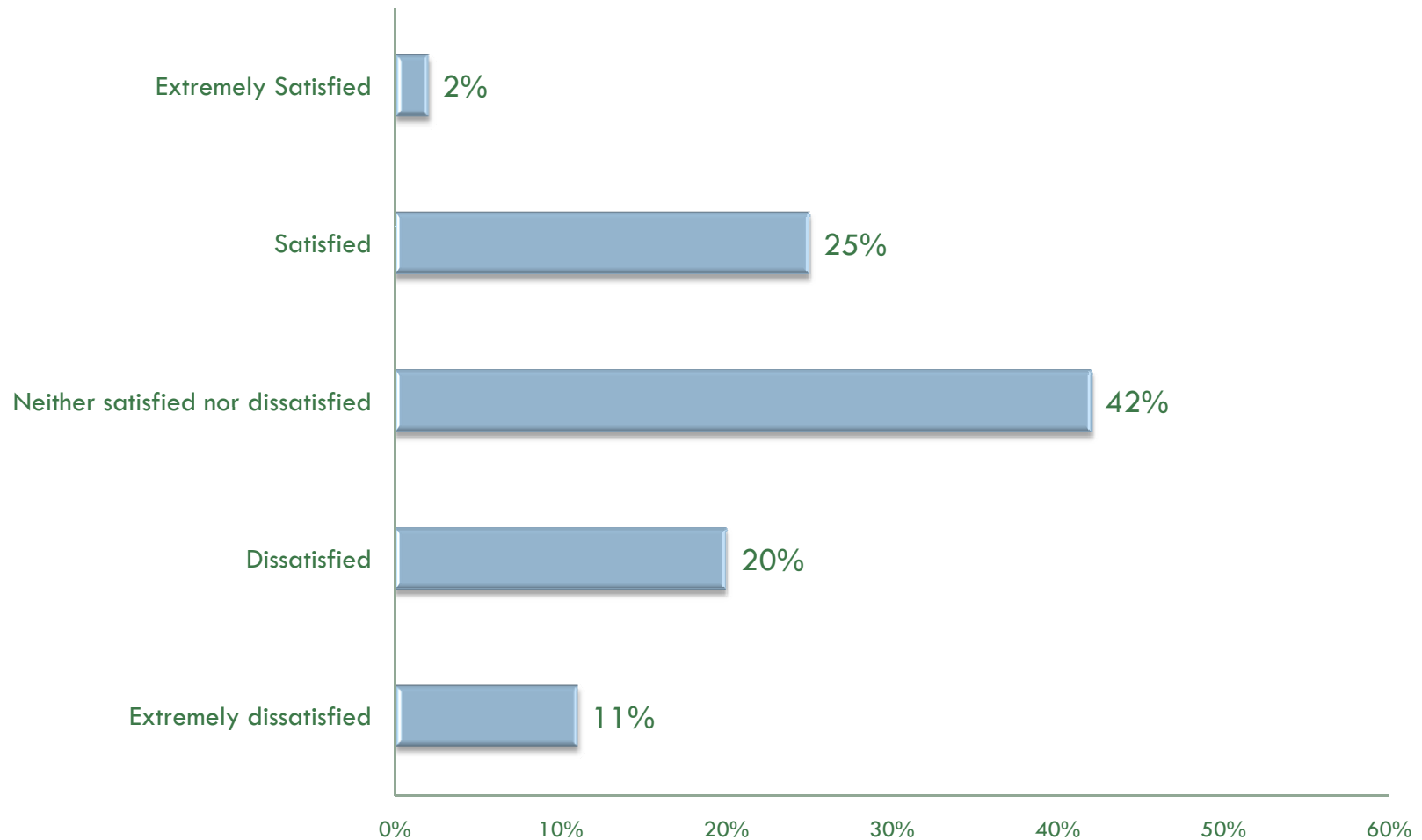
SOURCE: TallahasseeVoices.com, a pro bono internet survey panel of 6,000 residents. JOIN - www.tallahasseevoices.com

How satisfied are you with the City of Tallahassee in terms of using your tax dollars in the manner that you prefer?



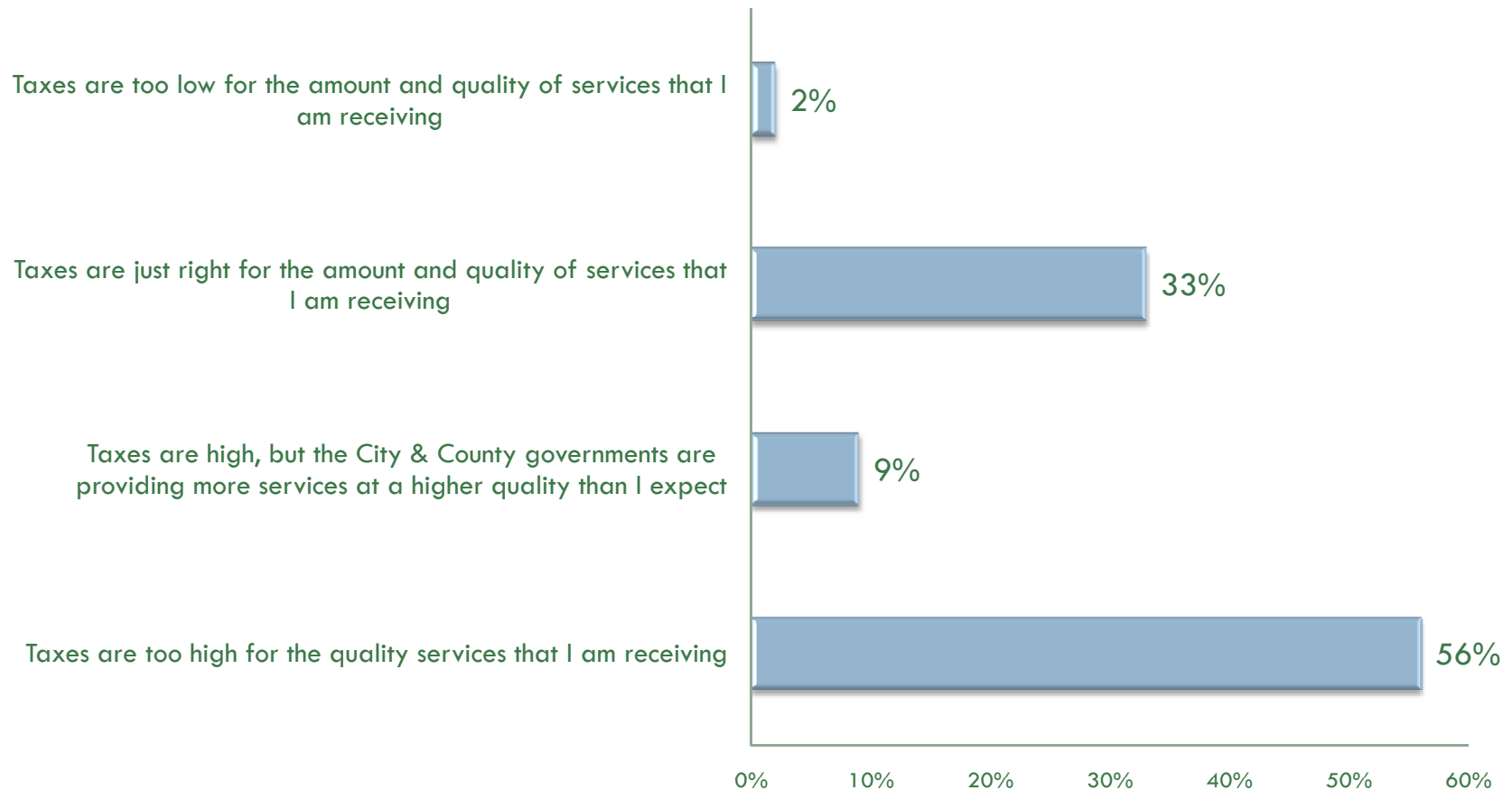
SOURCE: TallahasseeVoices.com, a pro bono internet survey panel of 6,000 residents. JOIN - www.tallahasseevoices.com

How satisfied are you with the Leon County government in terms of using your tax dollars in the manner that you prefer?



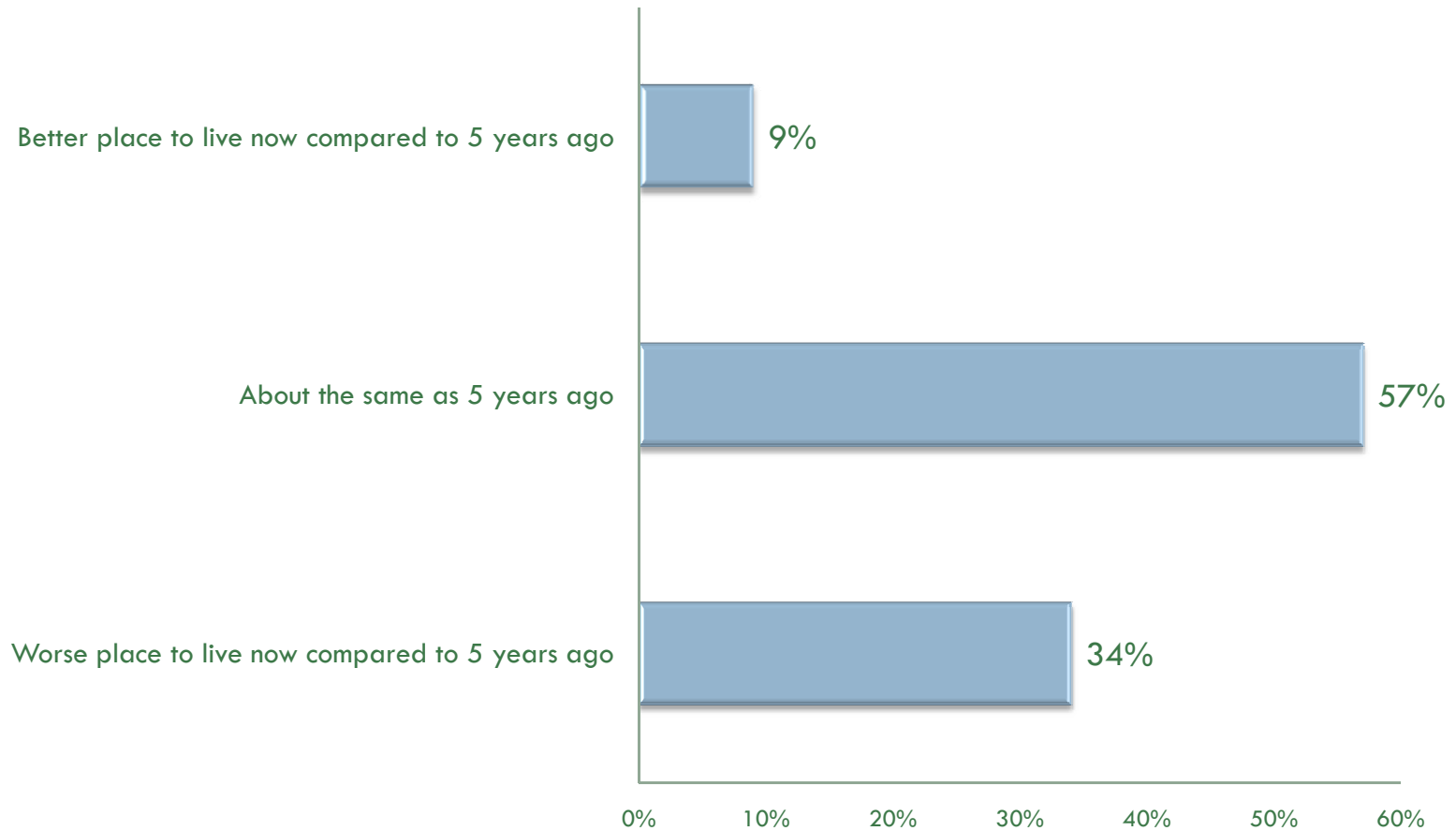
SOURCE: TallahasseeVoices.com, a pro bono internet survey panel of 6,000 residents. JOIN - www.tallahasseevoices.com

Which statement best describes how you feel about the taxes you pay to the city of Tallahassee and Leon County governments?



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Compared to 5 years ago is this community a better or worse place to live now?



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